

NON-VIOLENT CRISIS INTERVENTION



Create a safe work environment

By using *Nonviolent Crisis Intervention*® training as part of a comprehensive crisis prevention and intervention plan, you can learn how to defuse challenging and disruptive behavior before an incident escalates to a crisis situation. Successful implementation leads to a change in organizational culture, a change in adult professional behavior, and a change in staff relationships with both service users and stakeholders. These changes offer many benefits to your staff, your organization, and the individuals you serve.



This comprehensive certified Instructor led one day program (8.5 hours) encourages participants to share workplace experiences in order to develop solutions to reoccurring violent behaviour.

Participants are led through realistic role playing scenarios to develop "team" responses to crisis situations.

Benefits of the Program

- Reduce the risk of injury** by decreasing the number of physical interventions.
- Improve communication** among staff by establishing a common language.
- Boost staff confidence** to intervene both verbally and physically.
- Alleviate the stress and anxiety** associated with confusion or uncertainty in crisis moments.
- Feel safe** at work again.
- Create** a caring, safe and respectful environment for staff and those you serve.

This program can be delivered in your community, to register or receive more info email

Sharon.varga@mmf.mb.ca

204 984-9480



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Louis Riel Vocational College



LOUIS RIEL
VOCATIONAL COLLEGE
Knowledge · Culture · Heritage

Date:	October 24, 2017
Name of Course:	Non Violent Crisis Intervention

Please complete one registration form for each person attending from your organization

Name: _____

Gender: Male Female Residing Area: Urban Rural

Aboriginal Group: Status Non-status Métis Inuit

Title: _____

Organization: _____

Mailing Address: _____

City: _____ Province: _____ Postal Code: _____

Phone Number: (____) _____ Cell Number: (____) _____

Fax Number: (____) _____

*Email Address: _____

Where did you hear about the training? _____

**We respect your privacy. Contact information is for internal use only. We do not sell, provide or share personal information with any outside organizations.*

COST: \$100.00 per registrant

Please fax this registration to Sharon Varga (204) 984-9484

Pre-registration and payment are required for all Training Sessions. Registrations that do not include payment will not be processed.

Cancellations received in writing up to 3 weeks before the training date will be issued a full credit voucher to be applied to another Training session within one calendar year.

Cancellations received in writing 2 weeks, or less, before the training date will receive a credit voucher (\$50.00 administrative fee will be non-refundable), to be applied to another Training session within one calendar year.

Delegate substitution is permitted for both registration and credit vouchers.